Hosting an online conference

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Things to think about prior to starting

- Organising committee
 - Membership
 - Coordinator/organiser herding cats, strong time management skills, can project manage
 - Tech person zoom room set up and supervision
 - Graphic designer web site, email design
 - Coordination of abstract submission and review
 - Peer reviewers review of abstracts
 - Facilitators
 - Time keepers, recording, holding slides on day
 - Workload expectations
- Vague idea of dates (at least three months lead in)
- Budget?
- Topic for conference
- Publishing full papers as well?

Virtual Scholarship of Tertiary Teaching Conference

- Organising committee
 - Voluntary membership
 - Coordinator (Chair of Academic Board)
 - 1 Tech person (IT support on call on the day and were used!)

Post-conference

- 1 graphic designer (in his own time would allocate workload next time)
- 2 volunteers for reviewer coordination both academics
- 16 peer review volunteers
- 5 facilitator volunteers
- 4 professional staff time keepers
- Scholarship as workload
- Started planning three months prior
- Zero budget
- Scholarship of Tertiary Teaching
- Investigated but not viable for zero budget

Stuff that needs doing prior to the day

- Meetings
 - Agree on conference date, create due dates working backwards from conference date
 - Updates and reports on progress
- Conference themes
- Abstracts call and submission
 - Closing date, submission format
 - Send Call email, online, to networks
 - Peer review?
 - Email query? Contact person?
- Program
 - How many sessions?
 - How long for presentations? Questions?
 - Keynotes? (Budget?)
 - Registration

Virtual Scholarship of Tertiary Teaching Conference

- Meetings
 - Not everyone could attend meetings
 - Firm decisions following discussion
 - · Email updates with action sheet
- 4 themes
- Abstracts
 - Survey monkey submission
 - Committee members sent to networks
 - Email reminders
 - Monthly
 - One month out weekly
 - Three days out daily
 - Double blind peer review
 - Set up generic email
- Program
 - 5 sessions, 2 keynote, 1 panel
 - 20 minutes (15min + 5 for Qs)
 - Volunteer keynotes
 - Registration survey monkey
 - Program added to website
 - Lots of queries. Lots.

Pre-conference

Documents and communication

Emails
Checklists
Online
Mailing lists
Questions

Emails:

- Call for abstracts
- Successful submissions
- Unsuccessful submissions
- Call for registrations
- Promotion of keynote speakers
- Promotion of program
- Notification of zoom addresses
- Countdown emails month, week, days

Checklists:

- Brief and run sheet
- Review coordinators
- Reviewers
- Facilitators
- Timekeepers/recorders
- Tech (developed their own)

Online:

- Submission of abstracts
- Registration survey
- Evaluation survey
- Program
- Online welcome
- Online etiquette and instructions
- Link to zoom rooms
- Logo

Mailing lists:

- Organising committee
- Reviewers
- Abstract submitters
- Successful abstracts
- Registrants
- Keynotes (and minders)
- Global lists (via Marketing)

Questions:

- Ethics
- Tech access
- Publication option*
- Scholarship option*
- Withdrawal, late submission
- Flexibility

(or "Do I have to?"):

- Word counts
- Presentation
- Presenters
- Timing
- Sessions
- Themes
- Reminder

(or "I deleted the email, I can't find the email, I'm too lazy to check my emails"):

- Time zone
- Format of written docs
- Format of sessions
- Zoom addresses
- Program link

On the day

- Technology support
 - Set up and administer zoom rooms
 - Workload expectations
- Facilitators (forward facing)
 - Coordinate speakers
 - Facilitate questions and answers
- Timekeepers (behind the scenes)
 - Room hosts (can mute people)
 - Set up holding slides for early arrivals
 - Keeping to time!
 - Having a spare person to pop in and out of rooms to check for issues
- Evaluation

Virtual Scholarship of Tertiary Teaching Conference

• Tech

- Zoom rooms licencing required for large numbers
- Automatic mute (didn't always work!)
- Auto record (requires editing of sessions to upload recordings - ack!)

Facilitators

- Check list provided
- Personal discussion with each
- Volunteers NOT someone who was also presenting

Timekeepers

- Check list provided
- Holding slides could have been forward pointing

Evaluation

- Survey monkey
- Embedded in chat and sent via email

Post-conference

It's done! Now what?

- Metrics
 - Registration and attendance
- Issues
- Follow up with registrants
- ISBN for publication purposes?
- Just like Christmas promise you'll start planning earlier next year....



Virtual Scholarship of Tertiary Teaching Conference

Metrics

- 300+ registrations
- Largest session 80+ (Concurrent session 1, Stream C)
- 62 presentations
- 4 themes
- 12 Australian universities
- International registrations Israel, UK, South Africa, Vietnam

Lessons

- Better web site and program more interactive
- Include presenter bios and contact details (if they consent)
- Workload allocation
 - Especially graphic design and tech support (nonacademic roles)
 - Academic volunteers can use committee membership as evidence of scholarship and on promotion application